

Bob and Wendy Copeland
108 Bent Oak Cove, Clinton, MS 39056

November 18, 2008

Dr. Jones and Staff,

I do not even know how to begin to express how I feel about what you have done for our family. I know for you, this is something you do each week, but for us, it is something that has impacted us forever.

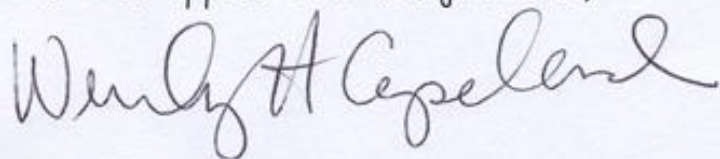
I know that you do not make much money at all from your ear services, (I've seen what our insurance paid you 😊) but if I had the money, I would pay you for every dime it cost and that would still not be enough.

We love our son, inside and out, and I even miss that little nub of an ear that I used to nibble on every day. But the services you provide are more than we could ever do for him. He will never more endure pain or hurt feelings from other people's stares or thoughtless words regarding his ear. That is not something I could fix for him, but you and your fabulous staff could. Thank you, thank you, thank you.

You have amazing support by the special ladies in your office. I can not say enough about how wonderful they are; especially Bella and Tina who both assisted us every visit and went out of their way to accommodate us and make us feel like the most important persons each day.

I know that God directed us to you and your caring staff. I know that God watched over my son through all of his surgeries and his healing afterwards. I know that he hand selected you for our family. We prayed for you before each surgery and during. We prayed for your nurses and all those we came in contact with at the hospitals. We prayed God would use this time to bring Him glory and he did. This has truly been an amazing year for our family and you and your staff truly do amazing things.

With much appreciation and gratitude,



Bob, Wendy, Hardin and Sara-Anna Copeland

P S We updated all year on our caring bridge site. www.caringbridge.org/visit/hardincopeland
I also enclosed the video we played at his ear party.